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Wizdominc Product Return Policy

Wizdominc products are custom-produced for each customer and may not be returned. However, they may be exchanged, by written permission only, if they meet one of the following 3 conditions:

1. We make an error and send the wrong book(s).

Let us know. If you make your claim within 1 week of confirmed delivery we will provide replacement at no charge. However, returned products must be in excellent, unused, condition. Call us at 866-607-4510 for assistance.

2. You make an error and order the wrong book(s).

Let us know. Because your order is custom-produced, you will be assessed a service charge of 20% of the returned product's value. Returned products must be in excellent, unused, condition. Your exchange order will be processed and charged as a new order. Call us at 866-607-4510 for assistance.

3. Materials damaged in shipment.

Let us know. If you make your claim within 1 week of confirmed delivery and damage is confirmed by shipping company, we will provide replacement at no charge. Call us at 866-607-4510 for assistance.

Note:

To return/exchange any product(s), you must request and receive permission of Wizdominc. Do not return any materials to Wizdominc before speaking with a company representative. Call us toll-free at 866.607.4510 for assistance.

Wizdominc does not assume liability for non-delivery or delay of items, if caused by conditions beyond our control (acts of God, government activities, terrorist acts, strikes, suspension of traffic or energy supply, etc.).

Aswan Karapetian
Manager of business and design
WizdomInc™